

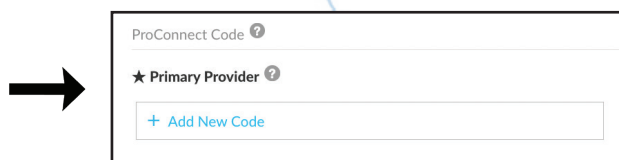
# CONNECT YOUR INSULET OMNIPOD® WITH GLOOKO®

## 1. CREATE A GLOOKO ACCOUNT ON YOUR WEB BROWSER

- Create an account by going to [https://ca.my.glooko.com/users/sign\\_in](https://ca.my.glooko.com/users/sign_in)
- **OR** by accessing the email your clinic sent you. If you receive an invite via email from your healthcare provider, your account is already created. Click the **Activate Account** button within the email and follow the on-screen prompts to activate your account.

## 2. CONNECT YOUR CLINIC BY ADDING A PROCONNECT CODE

- You can skip this step if you've received an invite from your clinic via email. The clinic's ProConnect Code will already be filled in.
- Ask your clinic for their ProConnect Code. You can input this code during registration.
- Once you have registered, go to "Settings" in the top right corner under your name.
- Scroll down to **ProConnect Code** and enter your case sensitive code. You can add up to 5 (five) different clinics.



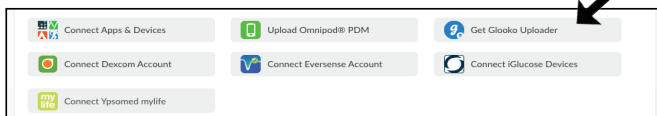
ProConnect Code ?

★ Primary Provider ?

+ Add New Code

## 3. TO UPLOAD YOUR PUMP

- **Install Glooko® Uploader on your desktop.** Go to your **Settings** in the top right corner under your name
  - Scroll down to **Apps and Devices**
  - Click on and install the **Glooko Uploader**



- Follow the prompts to install the Glooko Uploader and save as a desktop icon. You may have to restart your computer.
- Once Glooko Uploader is installed, you can plug in your device, open the desktop icon, and enter your login information. Your device should upload to your account and attached clinics.
- **OR** you can upload your pump without Glooko® Uploader by going to the green **Upload Omnipod PDM** on your home page
  - This will open the folders on your computer. Follow the directions from the pop-up notification to upload.
  - A "removable disk", "local disk" or "Android" will show in your documents.
  - Click on this folder and find your device.
  - Double click to upload.

If you are having difficulties or need support, please call **+1-800-206-6601** (toll free) or email Glooko® Customer Support at [support@glooko.com](mailto:support@glooko.com)

## CONNECTING YOUR DEXCOM CGM TO GLOOKO®

1. Log into your patient account.
2. Under **Settings**, scroll down to **Apps and Devices**.
3. Click on the **Connect Dexcom Account** icon and input your Dexcom or Clarity login information.
4. Your Dexcom will automatically be connected to Glooko®.

## CREATING AN ACCOUNT VIA GLOOKO® MOBILE APP

Joining with the Glooko® Mobile App includes the same steps as creating the account on your computer. Use the app to log exercise, medications, insulin doses, and as a food journal with a carbohydrate counter.



Scan QR code or  
visit [join.glooko.com](https://join.glooko.com)  
to download.



## TROUBLE SEEING YOUR MOST RECENT DATA AFTER YOUR DOWNLOAD? TRY THIS:

- **PART ONE** (Updating file on DASH)
  - Turn DASH PDM off.
  - Turn DASH PDM on.
  - Enter your pin code to unlock.
  - Plug the cable into your computer, wait 3 seconds, then plug cable into your DASH.
  - On DASH screen you'll see an **export data** option. Choose this.
  - Push the **Done/OK** button.

## NEW DATA FILE SHOULD NOW BE CREATED AND UPDATED ON THE DASH

- **PART TWO** (Updating data to Glooko® Uploader)
  - Unplug DASH from cable.
  - Make sure the device is on and unlocked.
  - Plug the cable back into the DASH.
  - Choose the export option.
  - Open Glooko® Uploader **OR** Upload Omnipod PDM software on your computer.
  - Once the upload has completed, click **DONE**.

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